

## Biography for Alderwoman Dame Susan Langley DBE

Susan was born in the East End and lived in Forest Gate and West Ham. She went to school in the local area and then in Harold Wood, Essex. Going on to be the first in her family to go to University, she read Geography (BSc Hons) at the University of Southampton. She took a year out to travel, working as she did so, including at the Stock Exchange in Brisbane and at an Environmental Research Company studying erosion on the Great Barrier Reef.

On return, Susan joined a graduate trainee scheme in the travel industry and then to broaden her career, moved in 1996 to PriceWaterhouseCoopers as a Senior Consultant where she spent time working with a range of FTSE companies. Following this she returned to an industry role, moving into the insurance sector. After working in the London Market, she joined Lloyds of London in 2007 as Executive Director North America and Market Development and subsequently became Director of Lloyd's Asia and Chairman of Lloyd's Japan.

After spending fifteen years in the London Market, Susan decided to move into a more plural career, and was appointed as the Senior Independent Director, post nationalisation, for UKAR (Northern Rock Asset Management and Bradford and Bingley). Becoming increasingly involved in HM Government, she was approached to become the founding Financial Services Member for the Government's Women's Business Council. In 2013 she joined the Home Office as the Lead Non-Executive Director, where she worked for nine years. Alongside this she became a Trustee for Macmillan Cancer and a strategic advisor for a virtual reality MedTech start up. She was also appointed as the CEO for Financial & Professional Services at the Department for International Trade (DIT), with a focus on increasing investment into the UK and where she sat on the Financial Services Trade and Investment Board. She is now the Non-Executive Chair for Gallaghers UK, one of the UK's largest insurance Brokers.

Susan and Gary met at PriceWaterhouseCoopers and have been married for over twenty years. Gary had a senior career in PriceWaterhouseCoopers and as a Partner at IBM in areas of strategic consulting, M&A and shareholder value management before moving into a pan European business development role and he spent a considerable time working overseas. Since deciding to give up full time employment Gary has been involved in advising a number of start-ups and is currently a serving Magistrate sitting in Hertfordshire where he is about to complete a decade of service to the bench.

Susan was elected as Alderwoman for the Aldgate Ward in 2018 and re-elected in late 2022. She speaks at a number of events at Companies within the Ward, mentors a number of individuals and is passionate about Green Aldgate, creating a better working environment in the City. She sits on the Court of Aldermen, the Court of Common Council, the Corporate Services Committee and the Gresham Committee and is a member of the Lord Mayor's Appeal Advisory Board and a Trustee of the Mansion House Scholarship Scheme. She has also sat on the Planning and Transportation Committee, City Bridge Trust, Finance Committee and Port Health & Environmental Services Committee. A Liveryman of the Insurers, Susan is also a member of the Drapers, Goldsmiths and the City Livery Club.

Susan is the recipient of a number of awards including Top 20 Inspirational City Leaders, Women to Watch, FS Women in the City, Leading Women in Reinsurance, Inspirational City Women Influencers and the London Insurance Institute's award for outstanding contribution to industry. In 2015 she received an OBE for services to women in business and in 2023 a DBE for services to financial services and public service. Susan is passionate about and an active speaker on social mobility and equality and a mentor for a number of individuals across sectors.